

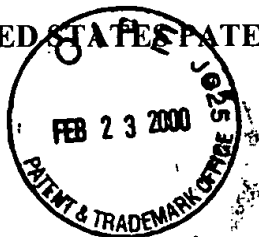
IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:
Aleksander Szlam, et al.

Serial No. **09/437,414**

Filed: **November 10, 1999**

For: **Method and Apparatus For Dynamic And
Interdependent Processing of Inbound Calls
And Outbound Calls**



Attn: Application Processing

REQUEST FOR FILING RECEIPT AND NOTICE OF MISSING PARTS STATUS

On November 10, 1999, by Express Mail Label No. EL 429259605US, attorney docket number 031041.0091, a Patent Application was filed for the subject invention. Our return postcard (copy enclosed) indicates that the subject patent application was assigned serial number 09/437,414.

We have not yet received a Filing Receipt Form PTO-103 or a Notice of Missing Parts therefor.

Please advise as to when we may expect to receive the Filing Receipt and the Notice of Missing Parts.

Respectfully submitted,

A handwritten signature in black ink, appearing to read "Charles L. Warner II".

By: Charles L. Warner II
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Our Docket: 031041.0091

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Assistant Commissioner for Patents, Washington, DC 20231, on February 21, 2000.

Huong Le Giap



Please stamp with the date of receipt & return to addressee.

APPLICANT: Szlam et al.

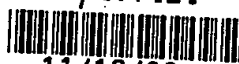
REGISTRATION:

SERIAL NO.: Not Yet Assigned

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JC584 U.S. PTO

09/437414



11/10/99

MARK:

TITLE: M & A for Dynamic and Interdependent Processing of Inbound Calls and Outbound Calls

PAPER SUBMITTED: Utility Patent App. Transmittal, Specification (36 pgs), Drawings (8pgs), Declaration, 37 CFR 3.73(b) Statement,

Sender: CLW

Date Sent: 11/10/99

Our File: 031041.0091

POA, Reissue Transmittal, Offers to Surrender & Petition to Commissioner

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1/17/00